

Cox & Kings – SBI YONO Offer

Offer terms & conditions:

1. The offers are valid only on bookings through SBI YONO app
2. Applicable booking amount will have to be paid at the time of availing this offer
3. Applicable discount is over and above the existing offer on respective websites and will be calculated on the total package value
4. Offer applicable from 1st January 2019 to 31st December 2019
5. Offer is limited to transaction done by SBI YONO users on a single booking ID during above stated offer period
6. Discount will be given on travelling passengers' only. Non-traveling customers' will not be considered eligible for the discount offer.
7. This offer is valid on Flexihol (land only), Instant Holiday, Getaway Goddess, Self Drive 365 and Enable Travel tours booked at Cox & Kings website and call centre **only**. Bookings made Cox & Kings branches & stores will not be considered valid
8. Any person availing this offer shall be deemed to have read, understood and agreed to these terms and conditions set out hereunder.
9. Customers are not bound in any way to participate or avail this offer. Any participation or availing this offer is voluntary and the offer is being made purely on a best effort basis
10. Customers may go to Cox & Kings website and / or call contact centre to make a booking. After selecting from amongst eligible tour packages, customers will be required to purchase the tour package through SBI Bank Credit / Debit Card / Netbanking in order to avail the offer.
11. The offer cannot be used for purchasing simplicitor services such as flights, train tickets, bus tickets, transfers, car rentals, hotels or foreign exchange. Furthermore, the offer cannot be used in conjunction with any promotional scheme or special Offers floated by C&K and cannot be redeemed for travel during peak season time and during trade fair period, festive period, new year period, holding of special events, congresses and conferences.
12. The offer is non-transferable and cannot be exchanged for cash or any other merchandise or products or discounts, or coupons or special offers.
13. The offer is valid for booking and travel only within the time period specified on its face. If the booking is not completed within the booking validity period or the travel is not completed within the travel validity period, the offer shall stand terminated and cancelled, without any obligation or liability on the part of C&K. No amount shall be refunded nor shall any other consideration be given in case of unused offer. Nor will any request for extension of travel validity period be entertained.
14. Other than the discounted tour package due to the offer, all other requirements shall remain the same as in a normal tour booking including without limitation submission of signed Booking Form, Term and Conditions, passport and other required documents. Customer will be required to submit these documents even in case of availing the offer online.
15. There will be a separate contract between C&K and the customer as per the Policies of C&K; and SBI YONO / SBI Bank shall not be a Party to the same.
16. C&K is not concerned with and shall not incur any liability on account of the internal policies of SBI Bank on the basis of which the customer has been selected for the offer.
17. Booking must be made through SBI Bank Credit / Debit Card / Netbanking and thereafter other documents must be submitted in advance as per standard Cox & Kings booking policy in case of overseas travel, subject to availability of visas and other statutory documents.
18. This Offer cannot be redeemed against any third party products, standalone products like Air ticket, Visas, Insurance or Forex.

19. Issuance of this offer by C&K does not amount C&K to endorsement of the services provided by the various service providers including but not limited to airlines, hotels and transport operators. C&K shall not be held responsible/liable for any defect or deficiency in the services provided by the service providers. Wherever possible, C&K shall assist the customers in resolving any such defects or deficiencies, without taking any responsibility of the same.
20. This offer is subject to the prevailing laws including law relating to Foreign Exchange and RBI Regulations. In case of products for which Foreign Exchange is required to be purchased, the customer will have to bear the same as part of the LRS at the rate of exchange as applicable on the day of utilizing such service.
21. The benefit under the offer booked by customer, is guaranteed subject to the above and shall not be withdrawn by C&K voluntarily unless there is a force majeure situation rendering C&K unable to perform the services, for reasons beyond C&K's control, such as, but not limited to majeure such as acts of God, acts of civil or military authorities, acts of public enemy, terrorist attacks, war, threat of war, destruction of network, strikes, lock-out, riots, civil disturbances, political disturbances, insurrections, accidents, explosions, fire, earthquake, flood, epidemics, acts of government, agencies or officers, volcano, volcanic ash, natural calamities, or any other legitimate cause restraining performance of services.
22. The customer shall also be bound by the Terms and Conditions applicable to the desired tour in addition to these terms and conditions set out herein.
23. In the event the customer after booking a tour by availing the offer, is not able to travel due to any reasons whatsoever, including want of sufficient travel documents, or would like to reschedule the tour, cancellation charges shall apply as per the cancellation policy applicable to the tour booked. The balance amount shall not be refundable but the Customer may avail another eligible tour against such balance amount, after paying additional charges, if any, to complete the tour cost, subject to the redemption and travel validity of Offer.
24. These terms and conditions shall be governed by the laws of India and any dispute arising out of or in connection with these terms and conditions shall be subjected to the exclusive jurisdiction of the courts in Mumbai
25. In addition to these terms and conditions, the following shall also be applicable to customers booking the Offers –
 - Terms and Conditions of the eligible tour booked by customers; and
 - Terms and conditions of third party service providers such as but not limited to coaches, cruise, hotels, airlines, vehicle providers etc shall also automatically apply without any dilution.
26. C&K reserves the right at any time to change, modify, withdraw, extend or terminate this Offer at its sole discretion, without any prior notice and without any liability or obligation in this regard.
27. C&K shall not be held responsible / liable for claims / damages arising out of any acts, omissions of the SBI YoNo customers and / or SBI Bank.
28. As to the interpretation of the foregoing terms, the decision of C&K shall be final and binding upon the Customers/Cardholders.
29. C&K reserves its rights to change these terms without notice and without offering any reason.

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