



coxandkings.com

HOW TO BOOK

2010



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Call: Toll free - 1800 22 1235 / 1800 20 90400 GSM - 098675 65599
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HOW TO BOOK

INTRODUCTION

Our holiday packages in India and the subcontinent are sold under the brand 'Bharat Deko'.

All our products are sold subject to these Terms and Conditions and the contract between you and us shall be governed by the same.

If you book any third party products through us, their Terms and Conditions would be applicable in addition to our Terms and Conditions

ELIGIBILITY

Indian nationals eligible to travel on Bharat Deko Tours must have necessary permits, medical insurance and travel documents required to travel throughout the tour. In case of tours to SAARC countries, where required, the clients should have a passport valid for at least 6 months beyond the date of departure and the necessary visas / permits.. You will have to abide with applicable RBI guidelines and Government of India rules.

WHERE TO BOOK

You can book Bharat Deko tours online as well as offline.

You can book ONLINE on www.coxandkings.com or through the Cox and Kings offices / Franchisees / through our Preferred Agent (PA) or through your own travel agent. For the relevant addresses of branch offices and franchisees of the Company and our network please refer to our Brochure and Price Grid.

CONTRACT

- Please complete and sign the Booking Form and the Terms and Conditions Form per party after perusing the How to Book rules, Terms and Conditions, tour brochure, itinerary or website.
- In cases where tour participants belong to more than one family under a single form, it shall be signed by the head / authorized person of each family and the same shall be construed as acceptance of a contract for and on behalf of all persons booked.
- In case the travel agent or any other person signs the Booking Form, it shall be conclusively presumed that the tour participants had given the necessary authority to such lead person / agent to sign the Booking Form and Terms and Conditions form and enter into a binding contract on their behalf with the company.
- If you are booking through your Travel Agent, you should make all payments to your travel agent and the travel agent would pay the Company on your behalf.
- Signing of the Booking Form and Terms and Conditions form and payment receipt issued for initial payment made towards the tour cost shall be a legally binding contract between the parties.

HOW TO BOOK

Please refer to the detailed processes listed under 'How to Book Online' and 'How to Book Offline'

PAYMENT AND SCHEDULE FOR BHARAT DEKO

Please find a chart of the schedule of payment for the Bharat Deko tours.

Sr. No	Payment Item	Amount in INR per person	Date of payment
1	Interest free non-refundable booking amount	Rs. 3000	Immediately upon booking
2	Balance Payments	As per the selected tour	Within 20 days from the booking date

NOTE :

- (a) The booking amount is non-refundable and would be adjusted towards your total tour cost at the time of your balance payments.
- (b) Booking amount for any add-on packages or extension taken with the main tour or separately will be Rs. 5,000/- per person.

TRAVEL DOCUMENTS

- a. A copy of your PAN card and Income Tax declaration (in case of cash payments above Rs. 20,000/-
- b. Cheque / Demand draft in the name of "Cox and Kings (India) Ltd."
- c. Physically signed booking form by the traveler.
- d. Physically signed Terms and Conditions form by the traveler.
Please note that you will also be required to provide the following documentation under the new Reserve Bank of India KYC guidelines.
 - a. Physically signed BTQ form by the traveler (Only for SAARC countries)
 - b. Signed Photocopy of the first 2 pages and last 2 pages of your passport.(only for SAARC countries)
 - c. Valid Visa issued by the country of visit (only for SAARC countries)
 - d. Air Tickets
 - e. Proof of Address by way of copies of Bills of utility services like Telephone Bill, Electricity Bill or Ration Card etc.

[If the utility bill that you are providing as proof of address is in the name of some other member of your family, with whom you are living and are closely related, then you would need to provide us such utility bill along with a declaration from the person named in such utility bill stating that you are a relative and are staying with him / her]

ONLINE PAYMENTS

All online payments that happen for any of the products booked via www.coxandkings.com site are secure. Cox & Kings does not store the Credit card details of any customer in their database or in any data backup system or retrieval systems. Once you are ready to transact you are transferred to the bank site. The card details are captured on the credit card site and not ours, hence we cannot be held responsible for any misuse of credit card whatsoever.

PAYMENT OPTIONS

Please refer to the complete process under 'How to Book Online' and 'How to Book Offline'.

1. Online, you can pay by CREDIT CARD and transact directly on the site www.coxandkings.com. If part payment has been made by credit card, the balance payment can be made by debit card / credit card / net banking / cheque / demand draft or cash as per the process listed under 'How to Book Online'.
 2. You can pay by CHEQUE / DEMAND DRAFT. The cheque / demand draft has to be deposited with any of the Cox and Kings Offices or Franchisees or agents. Once the payment is cleared, only then will confirmation be done and the documentation be released. The cancellation policy will apply if the payment is not cleared within the specified time. The cheque/demand draft has to be drawn in favour of 'Cox & Kings (India) Ltd.'
 3. You can pay your TRAVEL AGENT who would pay the Company on your behalf.
- IMPORTANT:** Any payment made to your travel agent by you would not constitute payment to the Company until the same is remitted to the account of the Company and cleared.
4. If you are making a CASH PAYMENT above Rs. 20,000/- you would have to submit a copy of your PAN Card to us and an Income Tax declaration.

NOTE:

- On payment of the booking amount and the documentation amount / full payment, you will receive an acknowledgement for the amount paid.
- For ONLINE bookings, on the website via credit card, you will be able to view the monies paid under the 'View Transaction' listed on the site.
- You will have to pay all bank charges including charges relating to cheque/ demand draft at the applicable rate in addition to the tour cost.
- The Company reserves the right to decline your booking/s for any Tour or to cancel your booking without assigning any reason.
- The Non Resident Indians (NRI) and Foreign Nationals are required to pay the entire tour cost in Euros.
- In case of foreign exchange transactions, prevailing rate of exchange on the date of the transaction would be applicable.

BALANCE PAYMENT

Please check your Invoice for the due date of your balance payments of the tour cost. This balance payment has to be made within 20 days from the booking date. If the booking is accepted within 20 days of the date of departure of the tour, the entire tour cost has to be paid upfront. A delay in payment of your tour cost (part payment or full payment) can result in a delay in processing your documentation, bookings and issuing of tickets (if applicable) and it would be considered as a cancellation of your booking from your end and result in levy of the applicable Cancellation charges as per the cancellation schedule.

The Company reserves the right to amend the prices published in this brochure and on the website and to charge accordingly in case of currency fluctuations, increase in cost of fuel, travel arrangements, special / high season charge levied by the suppliers, hike in any government taxes or any taxes or visa amounts and for any reason before the date of departure. All such increases in price must be paid for in full before your departure.

If your booking is not accepted by the company, the

amount paid by you towards this booking would be refunded by the Company.

PROMOTIONS / OFFERS / SCHEMES

Please note that in case of special offers, promotions or schemes additional terms and conditions of these offers, promotions or schemes will be applicable in addition to these terms and conditions. You might have to adhere to the payment schedule prescribed under such offers, promotions or schemes in order to be eligible to avail benefits under such offers, promotions or schemes. If you fail to make the payment by the due date and/or do not comply with all the terms and conditions of the offer, promotion or scheme you would not be entitled to receive the benefit under such offer, promotion or scheme.

SERVICE VOUCHERS

For 'Bharat Deko' all services will be as per those specified / confirmed and will be paid for as per the Invoices and Service Vouchers.

A Service Voucher is the written confirmation of your tour and entitles you to travel on the tour and must be presented by you to the Tour Manager or Service Provider as applicable. You will receive the Service Vouchers (with your air-tickets and train tickets, if applicable) approximately 5 days prior to departure, provided you adhere to the time schedule of documentation and payments in full.

A delay in adhering to the above mentioned time frame would result in delay in issuing the documents for land arrangements, air tickets and arranging the permits / visas (if applicable) and may result in the cancellation of the Tour with applicable cancellation charges.

No services will be provided if the Service Voucher in original is not in your possession.

Important / emergency contact numbers are printed on the service vouchers and / or the briefing sheet provided to you.

It is the Client's responsibility to check the Service Vouchers carefully and to let the concerned staff at the Company's Offices or franchisees, Preferred Agents (PAs) or your travel agent know immediately in the event of any error. In some cases, the Client would be handed his internal flight / train / hotel vouchers by the Tour Manager / representative of the Company on arrival at his holiday destination.

TRAVEL DOCUMENTS

It is entirely your responsibility to hold and carry on tour valid travel documents such as permits, confirmed air / bus / train / cruise tickets and other documents such as permits, visas, etc. as the case may be to be able to travel as per your tour itinerary. The costs of processing the above travel documents are not included in your Tour Cost.

TRAVEL BEYOND

For travel beyond India to countries such as Nepal, Bhutan, Sri Lanka and Maldives, the following travel documents would be required:

- For Bhutan, if a client is travelling from India then a 6 month valid Passport or a valid Indian Election Identity Card, four photographs and return air ticket is necessary for identification purpose.

In case an Indian is travelling to Bhutan from Kathmandu then only a 6 month valid Passport, four photographs and return air ticket is necessary for identification purpose. Permit is given on arrival.

- For Sri Lanka 30 days visa on arrival is granted at Colombo Airport, provided one meets the following requirements:

- 6 months valid passport
- Confirmed return Air Tickets
- 2 recent passport size photographs
- For Nepal - 6 months valid Passport OR a valid Indian Election Identity Card. Visa is issued on arrival.
- For Maldives 7 days permit is given on arrival at Male Airport provided one meets the following requirements:
- 6 months valid Passport
- confirmed Return Tickets

TRAVEL WITHIN INDIA

- The Client should carry a valid photo identification card issued by Govt. authorities.
- For Sikkim, necessary permission to visit Tsomgo / Tshangu Lake and Yumthang. Please carry four passport size photographs for the permits.
- For Lakshadweep, the Client will require an entry permit.
- These terms are subject to change from time to time as per government policies.

TRAWELLTAG WITH INSURANCE

Trawelltag is an innovative 24 x 7 online luggage tracking system that helps the customers to track their lost luggage anywhere in the world. You can get more information on the product on the website www.trawelltag.com.

Your travel insurance policy is an add on benefit to the Trawelltag product, which is included in our tour packages. Having purchased Trawelltag, you are entitled to travel insurance cover underwritten by the Oriental Insurance Company, for the normal duration of the tour and if you are not more than 70 years in age. An additional charge may be payable if you wish to extend the tour for longer than normal tour duration.

If any adventure sports are included in the tour package, you shall avail of the same at your own risk having regard to your medical condition. We shall not be liable for any death, injury or other loss due to your participation in such adventure sports, and any release form that you may be required to sign by such person / service provider / club / association / organization / hobbyist / institution, will be binding.

Please note that you would have a direct contractual relation with the insurer and we are not in any manner concerned with this relationship. You shall directly submit claims to your Insurance Company. The Insurance Company shall directly pay the settlement amounts to you and any dispute in regard to rejection of claim or adequacy of settlement amount shall be settled by you directly with the Insurance Company.

BASIC TRAVEL QUOTA

If you are travelling to SAARC countries, as per the present RBI Regulations, all resident Indians holding Indian passports are entitled to an amount not exceeding USD 10,000 or its equivalent per person, in one financial year for one or more private visits under the Basic Travel Quota. All individuals holding valid Passport, travelling on business are entitled to seek USD 25,000 or its equivalent Foreign Currency for every visit. Individuals are entitled to combine the BTQ and Business Travel quota for their visit abroad. The US Dollar cash limit for every visit cannot exceed a maximum of USD 2000 or its equivalent.

YOUR TOUR COST FROM BTQ

For your travel to SAARC countries, you will pay the total tour amount in Indian Rupees to Cox & Kings

(India) Limited in favour of Cox and Kings (India) Ltd along with the completed and signed BTQ Form and other documents which will be required by us for release of the Foreign Exchange towards the cost of the tour.

Please see DOCUMENTATION section for documents which have to be provided under KYC norms published by the Reserve Bank of India.

It is recommended that the Client should avail the foreign exchange component of the tour cost from the Company under their Basic Travel Quota entitlement.

YOUR PERSONAL BTQ

The balance amount of the BTQ left after deducting your tour cost can be purchased by you towards your personal expenses while on tour. We recommend that you purchase your personal foreign exchange requirements from our Foreign Exchange Division. It is advisable to carry your foreign exchange partly in cash and partly in Traveler's Cheques/Currency Card.

AMENDMENT FEE

In case of an amendment / cancellation, any new arrangements will be regarded as an entirely new booking and will be subject to availability and all requests must be made and then confirmed in writing and the Company reserves the right to make a charge of INR 500 per person each time a change or amendment is made to a confirmed booking at the Client's request. Please note that in case the amendment request is made within the cancellation period, cancellation charges will apply as if cancellation was effected on the day the request for amendment is made. The cancellation charges will be in addition to the amendment fee.

AIRLINE CONFIRMATION AND RE-CONFIRMATION

If you are travelling by air, keep in mind though you may receive a confirmed air ticket for a particular sector, due to over booking of seats the airline may offload passengers and accommodate them on a subsequent flight for which we will not be responsible.

NOTE: In case you are returning on a later date after the tour ends, the responsibility to re-confirm air tickets 72 hours prior to the departure would be solely yours.

TRANSFER FROM ONE TOUR TO ANOTHER

A request in writing for transfer from one tour to another 30 days prior to the departure will be treated as cancellation on that tour and a fresh booking on another. In these cases, a transfer Fee of Rs.500/- per person will be applicable in addition to the costs for re-processing your permits / visas / trawelltag / air tickets (if applicable) etc. due to the transfer to another tour. In case you transfer within the cancellation period, then the cancellation policy will apply.

PRE / POST TOUR / ADD ON EXTENSION PACKAGES

Pre / post tour accommodation / add on packages or extension etc. are available to you at special rates. You must ensure that you request your travel agent for the same at the time of booking your tour.

CANCELLATION OF THE TOUR BY CLIENT

If you wish to cancel your tour, you must intimate the Company as follows provided that such intimation should be given on a working day within working hours:

- By fax at 91 22 2270 9161 followed by a written

communication to our registered office listed below
OR

2. By email to bdfeedback@coxandkings.com followed by a written communication to our registered office listed below
OR
3. In writing at the registered office of the Company: Cox and Kings (India) Ltd, Customer Service, Bharat Deko, Turner Morrison Building, 16 Bank Street, Fort, Mumbai – 400 001, India

If the Booking Form has been signed by one or more persons for themselves and for others mentioned in the form, then the communication signed by such signatory/s would be treated as a valid communication for cancellation for all such persons mentioned in the form. Similarly if your agent cancels, it will be deemed and construed that all the clients and you are in agreement with the same. The computation of the period of notice of cancellation shall commence only from the time the written request reached the Company at its office in Mumbai on working days within office time at the details listed above.

In case of cancellation, the following cancellation charges would apply:

When a cancellation is made	Cancellation charges per person
Clear 30 working days or more prior to the date of departure of the Tour or for non-payment of the balance Tour Cost within the stipulated time frame	Booking Amount
Clear 29 to 16 working days prior to the date of departure of the Tour.	25% of the Tour Cost
Clear 15 to 08 working days prior to the date of departure of the Tour.	50% of the Tour Cost
Less than 07 clear working days prior to the date of departure of the Tour.	100% of Tour Cost
For tours with cruise	
Less than clear 80 – 50 working days (depending on the cancellation policy of the particular cruise liner) prior to the date of the departure of the tour for the Cruise portion.	100%

NOTE:

In case of third party products, the rules relating to cancellation and the cancellation schedule prescribed by the concerned third party service provider would be applicable and in addition the company shall have the right to claim service and communication charges of Rs 2,000 per person.

It is a clear understanding between the parties that for the purpose of this clause cancellation can be due to any reason whatsoever including the reason of inability to participate due to any reason including illness, death, court orders, non-availability of travel documents etc.

As per the booking conditions, we are constrained to levy the aforesaid Cancellation Charges in addition to the actual administrative / service expenditure incurred towards visa/permit (In the case of travel to SAARC countries), trawelltag, retention charges by overseas supplier etc.

CANCELLATION OF THE TOUR / AMENDMENT BY COMPANY

We reserve the right to cancel any tour prior to departure without assigning any reason. In such a situation we would offer you alternative tour dates/ tours or you would have the option of traveling as individual travelers, not on group tours. If the alternative date/tour is not acceptable or you do not wish to travel as individual travelers, we would refund the money paid by you after deducting any costs incurred by us on your behalf including cruises costs, permits / visas, airlines, trawelltag, etc. However, we would not be responsible or liable to pay any compensation or damages or consequential loss or to refund any other expense incurred by you.

However, in the event of the Company exercising its rights to amend or alter any tour / holiday advertised in their Brochure/ itinerary after it has been booked but prior to departure, you shall have the option to continue with the tour / holiday as amended or altered or to accept any alternative tour / holiday, which the Company may offer. In either of these above cases the Company shall not be liable to you for any damage, additional expenses, consequential loss suffered by you or to pay any amount as refund.

REFUNDS

If the tour or any part thereof cannot be conducted due to Force Majeure or Vis Majeure, the Company shall not be responsible to give any refund to you. However, at its sole discretion, the Company gives the refund based on various factors like the number of participants, the cancellation policies of suppliers like hoteliers, coach operators, etc. the decision of the Company on the quantum of refund shall be final.

It would take at least 30 days to process the refund (if due).

It is clearly understood that there shall be no refund whatsoever if the Client does not or cannot utilize any of the services like hotels, sightseeing, rides, cruises, meals, entrance fees, optional tours etc due to any reason whatsoever.

APPLICABILITY

The above conditions would apply to clients who book on Bharat Deko Tours, third party products and any promotions operated by the company from time to time.

TRAVEL NOW PAY LATER

Book your Tour on our 'Travel Now Pay Later' option by paying for your holidays in convenient monthly installments.

CONDITIONS

This scheme is available to citizens of India between the age of 25 and 60 years, self-employed or having salary income. You must be a resident of the city selected by you from the list below.

HOW TO BOOK

The scheme is available in Mumbai, Delhi, Chandigarh, Gurgaon, Chennai, Bangalore, Kolkata, Hyderabad, Ahmedabad, Pune and Cochin. Just call our offices for information on your selected holiday destination, travel documentation and details of the option.

Tick the option of installments in the Booking Form and pay a booking amount and choose the EMI plan from 12, 24 or 36 months that suits you for your balance payments. You could even pay part of the tour price up front and avail the EMI plan for the balance.

HOW TO PAY

Our executives will do all documentation with the EMI plan right from the pick up of your application form

and EMI cheques after approval. This documentation includes a declaration to be given by the traveler in the prescribed format. Your contact details will be forwarded to the bank and the bank executive will answer all the queries relating to the loan scheme and advise you on the final status of your loan. Once approved, the loan cheque would be issued in our name.

We also have an EMI plan for senior employees of select companies and persons with good payment history on their credit card, car loan, home loan or personal loan.

TIME LIMIT

Since your documentation for your tour can be arranged only after the bank approves your EMI plan, you will be required to co-operate with them in the early completion of the EMI plan documentation, so that the approval is received by us within 6 days of your enquiry or booking.

FINAL PAYMENT

Where your sanctioned EMI plan also covers the full foreign currency portion of the tour price, you need not pay for it separately but hand over all the documents as per RBI rules viz.

- a. Physically signed BTQ form by the traveler (Only for SAARC travel)
- b. Signed Photocopy of the first 2 pages and last 2 pages of your passport(SAARC)
- c. Valid Visa/ Permit issued by the country of visit (SAARC)
- d. Air Tickets
- e. Proof of Address by way of copies of Bills of utility services like Telephone Bill, Electricity Bill or Ration Card etc.

[If the utility bill that you are providing as proof of address is in the name of some other member of your family, with whom you are living and are closely related, then you would need to provide us such utility bill along with a declaration from the person named in such utility bill stating that you are a relative and are staying with him / her]

You would need to provide us the following documents:

- f. Physically signed booking form by the traveler
- g. Physically signed Terms and Conditions form by the traveler.

Where you have either opted for or have been sanctioned the EMI plan only for part of the tour price, the balance INR or foreign currency of the tour price should be paid directly to us before departure as per the payment schedule. Please note that it is the discretion of the bank to determine the quantum of loan for which you will be eligible based on your documentation and other relevant factors.

CANCELLATION RULES

Delay in your complying with bank's requirements on EMI plan documentation beyond 21 days from booking could result in cancellation of your booking and forfeiture of your booking amount.

If your EMI plan is not approved for any reason, you can still travel by paying up the entire tour price up front thereby avoiding any cancellation charges.

In case of cancellation of your tour, the provisions relating to cancellation charges would apply as per the time frame prescribed under the cancellation clause.

Note: You will have a direct relation with the bank. Please note that our role is limited to co-ordination with the banks on your behalf. Granting or rejecting of the loan application shall be the sole prerogative of the concerned bank.

HOW TO BOOK ONLINE / OFFLINE

How to Book your Bharat Deko Holiday ONLINE

Just follow these simple steps:

- Step 1:** Please go to our website www.coxandkings.com and click on 'Bharat Deko' to choose your holiday.
- Step 2:** Read the Itineraries, Inclusions, Exclusions, How to book rules, Terms and Conditions, Promotion Offer (if any), the prices, Webpages and User Agreement carefully before accepting them online.
- Step 3:** Pay a Interest free non-refundable booking amount of Rs.3,000 per person ONLINE through a debit and or a credit card or Net Banking.
- Step 4:** You have a choice on our website to courier the following documents to the courier address listed or you can select on our website any of the closest Cox and Kings Offices or franchisees listed therein and submit the following documents to that outlet:

We must have the following documentation which you can print from the website.

Please note that you will also be required to provide the following documentation under the new Reserve Bank of India KYC guidelines.

- Physically signed booking form by the traveler
 - Physically signed Terms and Conditions form by the traveler
 - Physically signed BTQ form by the traveler (Only for SAARC countries)
 - Signed Photocopy of the first 2 pages and last 2 pages of your passport (Only for SAARC countries)
 - Valid Visa issued by the country of visit (Only for SAARC countries)
 - Air Tickets (If applicable)
 - Proof of Address by way of copies of Bills of utility services like Telephone Bill, Electricity Bill or Ration Card etc.
- [If the utility bill that you are providing as proof of address is in the name of some other member of your family, with whom you are living and are closely related, then you would need to provide us such utility bill along with a declaration from the person named in such utility bill stating that you are a relative and are staying with him / her]*
- A copy of your PAN card and Income Tax declaration (in case of cash payments above Rs 20,000/-)

Step 5: The full and final balance can be paid online by debit / credit card / net banking or be paid offline by cheque, DD, cash within 20 days from booking date. You have to submit the payments at the same outlet where you did your previous payments.

NOTE:

Your service vouchers will not be handed over to you unless all documents and payments have been given to us.

How to Book your Bharat Deko Holiday OFFLINE

You can book your holiday through your Cox and Kings offices / Franchisees / Preferred Agents (PAs). Just follow these simple steps :

- Step 1:** You can call for a brochure or download the brochure on the website or visit any of our Cox and Kings offices, Franchisees or Preferred Agents (PAs).
- Step 2:** After reading and understanding the tour itineraries and inclusions, exclusions, How to Book rules, Terms & Conditions, Promotion Offer (if any), price grid, etc. select your chosen tour.
- Step 3:** You must pay the interest free non-refundable booking amount of Rs. 3000 per person by Credit Card / Debit Card / Net Banking / cheque / demand draft or cash OR You can pay the total amount of the package.
- Step 4:** You must submit the following documents to the sales staff of the Retail outlet under the new Reserve Bank of India KYC guidelines.

- Physically signed booking form by the traveler
 - Physically signed Terms and Conditions form by the traveler
 - Physically signed BTQ form by the traveler (Only for SAARC countries)
 - Signed Photocopy of the first 2 pages and last 2 pages of your passport (Only for SAARC countries)
 - Valid Visa issued by the country of visit (Only for SAARC countries)
 - Air Tickets (If applicable)
 - Proof of Address by way of copies of Bills of utility services like Telephone Bill, Electricity Bill or Ration Card etc.
- [If the utility bill that you are providing as proof of address is in the name of some other member of your family, with whom you are living and are closely related, then you would need to provide us such utility bill along with a declaration from the person named in such utility bill stating that you are a relative and are staying with him / her]*
- A copy of your PAN card and Income Tax declaration (in case of cash payments above Rs 20,000/-)

Step 5: The full and final balance has to be paid within 20 days from the booking date. You have to submit these payments at the same outlet where you did your previous payments.

IMPORTANT

- Your service vouchers will not be handed over to you unless all documents and payments have been given to us.
- Any payment made to your travel agent by you would not constitute payment to the Company until the same is remitted to the account of the Company and cleared.

NOTES:

For Online and Offline Bookings

- On payment of the booking amount and full payment, you will receive an

acknowledgement for the amount paid.

- For ONLINE bookings, on the website via credit card, you will be able to view the monies paid under the 'View Transaction' listed on the site.
- You will have to pay all bank charges including charges relating to Credit Card / Debit Card / Net Banking, cheque / demand draft at the applicable rate in addition to the tour cost.
- Courier charges will be applicable.
- The Company reserves the right to decline your booking/s for any Tour or to cancel your booking without assigning any reason.
- In case of a SAARC holiday, the prevailing rate of exchange on the date of the transaction would be applicable.